

# FLU IMMUNISATION CAMPAIGN 2019/20



**SATURDAY 19<sup>TH</sup> OCTOBER 2019**  
**0900-1300**

Preparations for the forthcoming Flu Immunisation Campaign are well underway. The logistics of organising our Saturday clinic rely on many factors, including ensuring we have appropriate levels of both Clinical and Administrative Staff available on a specific day.

In order to ensure there is little disruption to the working week at an already busy period of the year, it is necessary to ask staff to work an additional day over the weekend. Fortunately our Staff understand the benefits to holding the clinic over the weekend, and we would hope that this is appreciated by those attending the clinic.

We continually review the way in which we run our Flu Immunisation Clinic and take on board feedback given to us by Patients and Staff.

We looked at all the suggestions we were given by Patients, unfortunately many of the suggestions have been tried unsuccessfully in the past. However, we continually review the way we run our Flu Immunisation Clinic and continue to look at ways to improve the service for both Patients and Staff alike.

I am delighted to report that we successfully vaccinated, documented and updated the medical records for 696 Patients during our Saturday Flu Clinic.

I am sure you will agree that this is a great result and could only be made possible with the support of both Patients and Staff alike.

Over the years it has been fed back to us that parking and access can be an issue during the Flu Clinic. Whilst we can do little to “police” this, we do have some practical suggestions for minimising any disruption.

- **Consider walking down to the clinic if local and physically able**
- **Consider car sharing if you are unable to walk to the Practice**
- **Consider asking a family member to drop off and pick up**

As with previous years, it is our intention to minimise the waiting time for each Patient attending the Clinic.

In an effort to reduce wait times and congestion at the front desk we piloted a new system last year where Patients completed their consent forms prior to the clinic and brought them down with them that morning. This proved highly successful and our plan is to offer the same again this year.

- From the 2<sup>nd</sup> September you will be able to collect a consent form for completion from Auchtermuchty Health Centre & Strathmiglo Branch Surgery.
- You will be able to download the consent form from our website [www.auchtermuchtymedical.co.uk](http://www.auchtermuchtymedical.co.uk)
- Copies of the consent form will also be available from Rowlands Pharmacy, Auchtermuchty, Lomond Pharmacy, Falkland & Davidson's Pharmacy, Ladybank.
- Completed consent forms **MUST** be taken to the clinic, failure to bring the form along on the day of the clinic will result in a further form requiring completion which may increase any wait time.

**Of course, as with previous years you will still be able to complete the consent form on attendance at the Flu Clinic, however please be aware that this may increase any wait time.**

We respectfully request that **everyone** who is entitled to receive the Flu Immunisation attends this clinic where possible.

Please be advised that if you are unable to attend the Flu Clinic, Reception Staff are unable to book appointments after this date. Mop up clinics will only be scheduled following the Saturday clinic and you will be advised to telephone a week after the Flu Clinic. This allows the Practice to ascertain outstanding numbers, and those in clinical priority groups will be offered their immunisations first.

Only on completion of these groups of Patients will staff be able to book appointments for anyone else. The impact of this may result in "low risk" groups being immunised towards the end of the campaign.

Like last year, we will only be offering the Flu Immunisation at the Annual Flu Clinic. If you are entitled to the Pneumococcal or Shingles vaccination, you will be asked to book a separate appointment with the Treatment Room Nurse.

If you are unsure if you are entitled to any of the immunisations, please ask a member of reception staff.

We look forward to welcoming you all to our Flu Immunisation Clinic.